

# Community Advisory Network (CAN) Meeting

November 04, 2022

8:30 am Breakfast, 9 am -11 am meeting

Lorain County Community College – Spitzer Conference Center

## 1. Proposed State-Wide Mandated Reporter Portal

Patti Jo presented a power point on Reporting and Notification Portal Workgroup. The benefits of the portal would be:

- Streamlining referral process
- Realtime integration with Ohio SACWIS
- Supporting documents can be submitted with the referral
- Reduction in time spent on a referral
- Assist with the workforce crisis
- Send notifications and letter directly

Purpose:

- To implement a “self-service” reporting portal that can be used community-wide to enter child abuse and neglect referrals
- Allow for real-time reporting to Public Children Service Agencies (PCSAs)
- Assist with the workforce crisis

If the portal is implemented:

- Federally required CARA Notification
- Plan of Safe Care (PoSC) functionality will be added within the portal to meet state and federal Comprehensive Addiction and Recovery Act (CARA) requirements
- Reduce organizational and state level red tape
- Explore and identify technological solutions and support caseworkers

- Reduction of hotline call wait times and screener data entry into Ohio SACWIS
- Referrals can be made directly to agencies, at any time of day, with supporting documentation submitted, if applicable
- Gives referents more options for reporting which helps mitigate the problem of both wait time and abandoned calls
- Reporter's information is saved, and historical reports are shown for records
- Electronic notifications to mandated reporters for screening and case decisions

Discussion was held. The following feedback:

- Is the system designed with checkboxes or big narrative after
- This is an additional method of making referrals to children services
- Are other states getting sufficient information or are they getting a call back from the screener
- Quality of referral
- Feedback why case not screened in; as soon as decision is made will notify caller
- Functionally of portal- history of every report you made, weather it was screened in or out and why
- Request a call back
- Time stamp

Patti Jo mentioned that work groups will be getting together till March. Will keep everybody posted.

## **2. OhioRISE: A specialized managed care program for youth with complex behavioral health and multisystem needs**

Cary Hasselbacher from OhioRise discussed the new program with OhioRise. OhioRise is in partnership with Medicaid and Aetna that started July 1, 2022. It is a specialized managed care program that focuses on children and youth who have complex behavioral health and multisystem needs. A CANS (child and adolescent needs and strengths) assessment must be completed to determine eligibility. Once eligibility is determined a child will be placed in Tier 1-Tier 3, Tier 1 being the limited amount of care to Tier 3 being the most intensive amount of care. Cary mentioned that close to 300 are signed up in Lorain County.

Cary left her card if need to make a referral or if you have questions. Contact information is also available at the bottom of the handout.

## **3. OB GYN Toolkit & Community-Based Plan of Safe Care for Pregnant Women with a SUD**

Heather with Lorain County Public Health presented a power point on the OB GYN Toolkit & Community-Based Plan of Safe Care for Pregnant Women with a SUD-Pilot Program. This is in partnership between Lorain County Children Services, local hospital systems and NACCHO and CDC and funded through NACCHO and CDC.

The mom will have a mandated Plan of Safe Care (POSC) in place prenatally for pregnant women with a reported Substance Use Disorder (SUD). Through the Neighborhood Navigation program OB GYNs can refer patients with a reported SUD to the navigation program. LCPH RNs will work with the navigators & the expecting moms on the Community-Based POSCs which details the programs and services these moms and families were receiving within the community. The POSC will be given to the mom and her OB GYN.

With the POSC to the OB GYNS will help with:

- Eliminating gaps between medical and community-based programs
- Illustrates the protective factors and strengths that the expectant moms have in place currently
- POSCs in place by the time of delivery alleviates the burden of mandated reporting for hospital systems, social workers, and LCCS after a baby has a positive toxicology
- Helps Children Services review a mandated report more concise
- Encourages early prenatal care with OB GYNs

The toolkits:

- Houses easily accessible resources for both providers and patients
- These resources include:
- All documents previously created for the MAT toolkit:
  - Buprenorphine can help with opioid use disorders
  - Myths & Facts about Buprenorphine
  - Frequently asked questions about buprenorphine
  - Recovery is possible stories from Lorain County
  - Safe a life with a Narcan rescue kit
- Opioid Use Disorder and Pregnancy (factsheet from SAMSHA)
- Treating Opioid Use Disorder during pregnancy (Factsheet from SAMSHA)
- Pamphlets form LCCS- Pocket Guide for Providers..
- Marijuana and Your Baby (CDC)

The plan is have the toolkits out in January. Hoping once it is up and running it will be shared outside of Lorain County.